



VA Aztlan Agency Solutions LLC

CALIFORNIA PRIVACY NOTICE

This California Privacy Notice ("**Notice**") supplements the Company's **Privacy Policy** and applies only to individuals who are California residents, to the extent required by applicable California privacy law.

This Notice explains certain privacy rights that may be available to California residents regarding personal information collected through www.expertoinsurance.com (the "**Website**").

Unless otherwise defined in this Notice, capitalized terms have the meanings set forth in the Company's Privacy Policy.

1. Personal Information We Collect

The Company may collect categories of personal information described in the Privacy Policy, including information that you voluntarily provide through the Website or during communications with the Company.

Depending on your interaction with the Company, this may include:

- identifiers, such as your name, email address, mailing address, and telephone number;
- insurance inquiry information;
- communication history;
- Internet or electronic activity information;
- device and browser information;



- geolocation information derived from your Internet Protocol (IP) address or device, where applicable;
- other information you voluntarily provide.

The Company does not collect every category of personal information from every individual.

2. How We Use Personal Information

Personal information may be used for purposes including:

- responding to inquiries;
- preparing insurance quotes;
- communicating with customers and prospective customers;
- customer service;
- maintaining Website security;
- improving Website functionality;
- fraud prevention;
- legal and regulatory compliance;
- internal business operations;
- marketing communications where permitted by law.

Additional information regarding our data practices is available in the Privacy Policy.



3. Disclosure of Personal Information

The Company may disclose personal information to service providers, insurance carriers, vendors, professional advisors, government authorities when required by law, and other parties as described in the Privacy Policy.

The Company does not sell personal information in exchange for monetary compensation.

The Company also does not knowingly sell or share the personal information of individuals under the age of 18.

4. Your Privacy Rights

Subject to applicable California law, California residents may have the right to:

- know the categories of personal information collected about them;
- request access to certain personal information;
- request correction of inaccurate personal information;
- request deletion of eligible personal information;
- obtain information regarding certain disclosures of personal information;
- request information regarding the Company's data practices;
- exercise other rights provided by applicable California privacy law.

These rights are not absolute and may be subject to legal exceptions.



5. Exercising Your Rights

If you wish to submit a privacy request, you may contact the Company using the contact information provided below.

To protect your privacy, the Company may take reasonable steps to verify your identity before responding to a request.

In some situations, additional information may be required to process your request.

The Company will respond within the time periods required by applicable law.

6. Authorized Agents

Where permitted by applicable law, a California resident may designate an authorized agent to submit certain privacy requests on the resident's behalf.

The Company may require reasonable verification of both the resident's identity and the authority of the authorized agent before processing the request.

7. Non-Discrimination

The Company will not unlawfully discriminate against individuals for exercising privacy rights provided under applicable California law.

However, certain services may require the collection or processing of personal information in order to be provided.



8. Changes to this Notice

The Company may update this California Privacy Notice from time to time to reflect changes in applicable law, business operations, or privacy practices.

The most current version will be posted on the Website and will include the "Last Updated" date.

9. Contact Us

If you have questions about this California Privacy Notice or wish to exercise your applicable privacy rights, please contact:

VA Aztlan Agency Solutions LLC

525 Woodland Square Blvd, Suite 250
Conroe, Texas 77384

Email: **mhernandez@expertoinsurance.com**

Phone: **(346) 553-2941**

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